

## **PAYMENT**

Fees for the comprehensive exam, contact lens fitting, or annual contact lens checks are due at the time of service. Fees for contact lens materials are due at the time of order. As always, the patient is responsible for any services not covered by his or her insurance plan. We accept cash, checks, Visa, MasterCard, and Discover, CareCredit and HSA savings

## **REFUNDS**

- There will be NO refund of the comprehensive eye exam or contact lens fitting (any level).
- There will be no refund on custom lenses, opened boxes of any type of lenses, due to the patient changing his/her mind. In the rare case that a patient cannot tolerate contact lens wear, a refund will be given for the custom lenses within 60 days of ordering. Refunds cannot be given for any opened or damaged boxes of disposables.
- If there has been a change in the patient's prescription before the patient is due for the annual exam, trial lenses may be exchanged for any unused lenses.